



[DATE]

Dear new CountyCare Member,

Your health plan, La Rabida Care Coordination, has joined CountyCare. On August 1, 2015, you will be a CountyCare member. Welcome to CountyCare!

CountyCare covers everything Medicaid covers and more, at no cost to you. Plus you will continue to receive La Rabida Care Coordination services.

Your primary care provider (PCP) will continue to be **PCP Name**. If you want to change your PCP, you may do so at any time. Just call CountyCare Member Services at 1-855-444-1661 or 312-864-8200 (TTY: 1-800-526-0844).

CountyCare is a managed care plan, so all of your providers need to be in the CountyCare network. Your PCP is already a CountyCare provider. Most families will find that their current specialists are also already CountyCare providers. (This includes dentists, eye care providers and other specialists). Your La Rabida Care Coordinators will continue to help coordinate your care in your new CountyCare health plan.

We will mail your CountyCare member ID card soon. You will also receive a CountyCare Member Handbook. Read your handbook and keep it handy. It has important information about your health care and CountyCare.

If you do not want to stay in CountyCare, you have 90 days (from August 1, 2015), to change health plans. If you do not make a change, you will stay enrolled with CountyCare for one year. To learn more about your health plan options, or to pick a new health plan, call Illinois Client Enrollment Services at 1-877-912-8880 (TTY: 1-866-565-8576) or visit [www.EnrollHFS.illinois.gov](http://www.EnrollHFS.illinois.gov).

**Please keep this letter.** After August 1, 2015, take your HFS medical card *and* your CountyCare member ID card with you to all appointments.

Our goal is to make receiving health care trouble-free for you and your family. **If you have any questions, please call:**

CountyCare Member Services at 1-855-444-1661 or 312-864-8200 (TTY: 1-800-526-0844)

La Rabida Care Coordination 773-256-5719